

Rockhampton Zoo

Rockhampton Zoo 2024 Christmas Competition

Terms and Conditions

Rules, Terms and Conditions and Privacy Statement

The Competition

Visit the Zoo and pick up a competition entry form at the Zoo entry.

As you walk around the Zoo you will see clues at various animal enclosures. Put the answers to the clues on your entry form along with your name, age and contact details. Deposit the form into the collection box on your way out of the Zoo.

Terms & Conditions:

- The promoter is Rockhampton Regional Council. The Prize is offered as part of Council's 'Rockhampton Zoo Christmas Clue Search' Christmas Competition ("The Competition").
- Entering the competition is evidence of the entrant's consent to these Terms and Conditions.
- The competition is open to all individuals however individuals will need to be the required age to participate in the Snake Encounter, Meerkat Encounter or Otter Encounter if they are the lucky winner.
- The winner of the competition will win a prize of either a family/group Snake Encounter for up to 8 people, Meerkat encounter for up to 4 people OR an Otter encounter for up to 2 people), with the winner being able to select which encounter they prefer (the selected encounter must be taken as one encounter and cannot be broken up). In addition, the winner will receive an Amazing Animals of Queensland Monopoly Game and a Top Trumps Card set, featuring animals of Rockhampton Zoo.
- Council employees (who are employed at the Zoo) and Councillors and their immediate family members are ineligible to win the competition. This includes both casual and permanent employees.
- The competition period opens at 9am on Tuesday 3 December 2024 and closes 4:15pm on Thursday 19th December 2024.
- Entries must be placed into the collection box by no later than 4:15pm on Thursday 19th December 2024. Any entries received after the closing time and date will not be eligible to enter the competition.
- Rockhampton Regional Council takes no responsibility for late, lost, misdirected entries, or entries with illegible contact details.
- Rockhampton Regional Council will take no responsibility, if this competition is not capable of running as planned, which is beyond the control of Rockhampton Regional Council.

- Competition entrants must use the supplied entry forms located at the Rockhampton Zoo or printed off the Rockhampton Zoo website page.
- No more than one entry per person is allowed. If more than one entry is received for a single person, then all entries from that person will be disqualified.
- Rockhampton Regional Council has the right, in its sole discretion, to discard, disallow, remove, or disqualify any competition entry they believe is inappropriate, not suitable or does not comply with the terms and conditions of the competitions.
- All eligible entries will be put into a random draw once the competition period has ended. There will be one winning entry selected by random draw on Friday 20th December 2024. The draw will take place at the Rockhampton Zoo.
- Rockhampton Regional Council reserves the right in its sole discretion to disqualify any individual, who tampers with the entry process, and to cancel, terminate, modify, or suspend the competition.
- Personal information collected by Rockhampton Regional Council by entering the competition is not passed on to third parties.
- Council deals with personal information in accordance with law, including the *Information Privacy Act 2009*.
- By providing contact information on entries, it will be deemed as the entrants' consent to their name, phone, address, and email being available to Rockhampton Regional Council to use to contact the winners.
- The competition winners will be notified by Friday 20th December 2024. Competition winners will be contacted directly via telephone using contact details provided as part of the competition entry.
- The promoter's decision is final, and no correspondence will be entered into.
- Rockhampton Regional Council reserves the right to withdraw the prize from a winner and select a replacement at random if a winner cannot be contacted or does not claim the prize within 7 days of notification.
- The winners will be announced on Rockhampton Regional Council's Facebook page during January of 2025.
- By participating in the competition, the winner's consent to their names along with photographs of their winning competition entries being published on Rockhampton Regional Council's media platforms including Council's website and Rockhampton Zoo's Facebook page. Winners acknowledge their names may be published prior to being contacted by Rockhampton Regional Council to be notified of their win.
- In participating, the winner agrees to participate and co-operate as required in all editorial activities relating to the promotion, including but not limited to being interviewed, photographed and use of the winners' photos. The winners agree to grant the Promotor a perpetual and nonexclusive licence to use such photographs in all media worldwide, including online social networking sites, and the winners will not be entitled to any fee for such use. Rockhampton Regional Council does not have control over the use and dissemination of participants' competition entry beyond its own social media accounts once participants have submitted their competition entry.

- All participants attending the chosen encounter must abide by the age restrictions of that encounter.
- The chosen encounter is to be booked through the online ticketing system on a date of the participants choice, that has not already been booked by another customer.
- The Prize can be transferred to a second party if the winner so wishes, at the complete discretion of Rockhampton Regional Council.
- The Prize is not exchangeable and cannot be taken as cash. In the event that The Prize is not available for any reason, Rockhampton Regional Council reserves the right to provide an alternative prize of equal value.
- On attending the chosen encounter, participants must comply with the terms and conditions of the encounter, including not wearing gum boots, wearing long sleeved clothing etc.
- All participants will need to sign a waiver and indemnity prior to undertaking their choice of encounter.
- The dates of The Prize can change without prior notice depending on animal and weather conditions or unforeseen circumstances and the Rockhampton Regional Council Zoo staff will do their best to advise the winners at the earliest convenience and to reschedule to a date and time acceptable to the winners and Rockhampton Regional Council.

Declaration:

Please note that by entering the competition you confirm that all individuals have consented to their name appearing on a public social media page.

Rockhampton Regional Council does not have control over the use and dissemination of participants' competition entry beyond its own social media accounts once participants have submitted their competition entry.

Privacy Statement

Rockhampton Regional Council is collecting the personal information you supply via the competition entry (Rockhampton Zoo Find the Clue Christmas Competition) for the purpose of processing your competition entry for the 'Rockhampton Zoo Christmas Clue Search Competition'.

Unless you are a winner, your name and personal details will not be disclosed to any other person or agency external to Council without your consent unless required or authorised by law, apart from what is stated in the terms and conditions.